

Customer Lock by Freento

Extension for Magento 2



Extension description

There is no way to block any user in Magento 2 but sometimes it is very necessary. In this situation the Customer Lock extension will help. The Customer Lock extension allows you to lock or unlock any customer using the button in the menu on the customer edit page. In addition, the extension allows you to lock/unlock several customers at once.

Main Features:

- Lock/unlock any customer
- Lock/unlock several customers at once

Extension Installation

Composer Installation

composer require freento/customerlock

Installation from Commerce Marketplace

1. Login to your account at Commerce Marketplace
2. Go to “My Purchases” section
3. Follow the instructions in the “How to Install” section

Direct upload and installation

You can clone or download the extension as a ZIP archive from the public GitHub repository:

<https://github.com/Freento/CustomerLock>

Do these steps after the extension installation:

1. bin/magento setup:upgrade
2. bin/magento setup:di:compile
3. bin/magento setup:static-content:deploy

Extension usage

1. Install the extension and a “Lock” control will appear on the customer information page:

Max Smith

← Back Login as Customer Delete Customer Reset Create Order **Lock** Reset Password Force Sign-In

CUSTOMER INFORMATION

- Customer View
- Account Information
- Addresses

Personal Information

Last Logged In:	Never (Offline)
Account Lock:	Unlocked
Confirmed email:	Confirmation Not Required
Account Created:	Jun 9, 2023, 8:10:49 AM

Default Billing Address
The customer does not have default billing address.

2. If you need to lock the customer, you click the Lock button at the top.

Max Smith

← Back Login as Customer Delete Customer Reset Create Order **Lock** Reset Password Force Sign-In Save and Continue Edit **Save Customer**

CUSTOMER INFORMATION

- Customer View
- Account Information
- Addresses
- Orders

Personal Information

Last Logged In:	Never (Offline)
Account Lock:	Unlocked
Confirmed email:	Confirmation Not Required
Account Created:	Jun 9, 2023, 8:10:49 AM
Account Created in:	Default Store View
Customer Group:	General

Default Billing Address
The customer does not have default billing address.

3. Then a confirmation window will appear and the customer will be locked after confirmation:

Lock customer
Are you sure you want to lock the customer?

Cancel **OK**

Max Smith

as mer Delete Customer

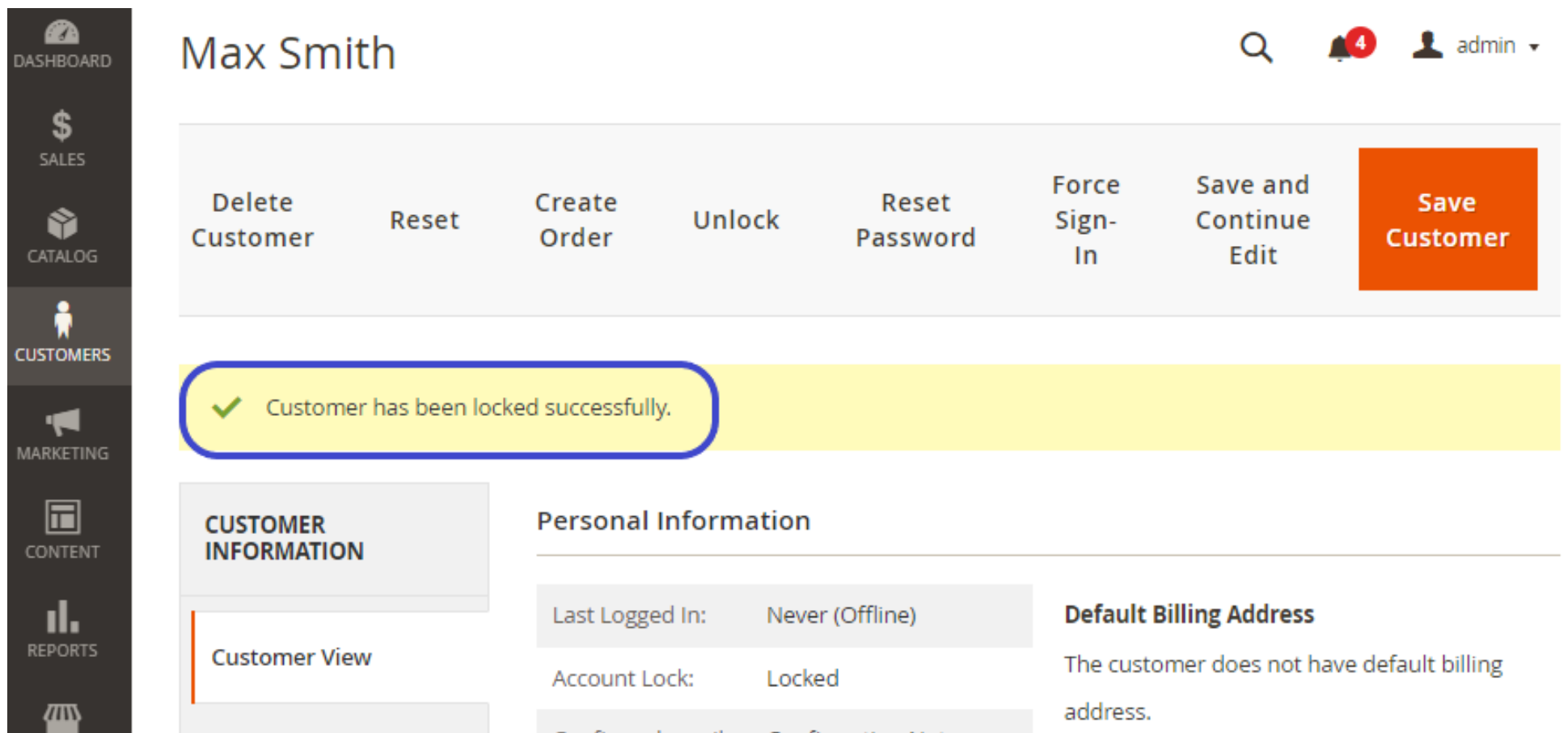
CUSTOMER INFORMATION

- Customer View
- Account Information

Personal Information

Last Logged In:	Never (Offline)
Account Lock:	Unlocked
Confirmed email:	Confirmation Not Required

Default Billing Address
The customer does not have default billing address.

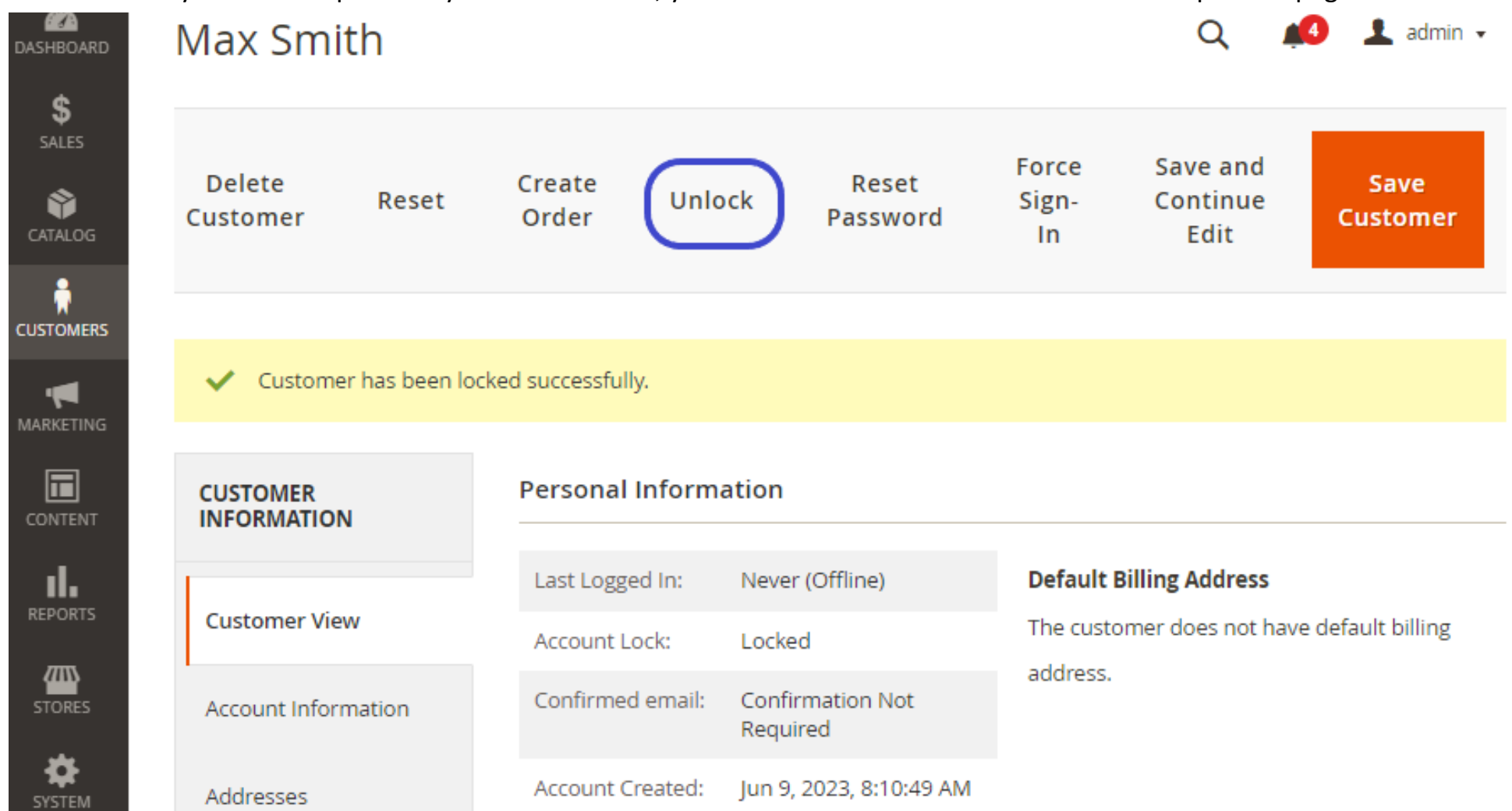


The screenshot shows the 'Max Smith' customer profile page. At the top, there is a navigation bar with a search icon, a notification bell with '4' alerts, and a user profile labeled 'admin'. Below this is a toolbar with buttons: 'Delete Customer', 'Reset', 'Create Order', 'Unlock' (highlighted with a blue circle), 'Reset Password', 'Force Sign-In', 'Save and Continue Edit', and a large orange 'Save Customer' button. A yellow success message bar states: '✓ Customer has been locked successfully.' On the left, a sidebar menu includes 'DASHBOARD', 'SALES', 'CATALOG', 'CUSTOMERS' (selected), 'MARKETING', 'CONTENT', 'REPORTS', and 'STORES'. The main content area is titled 'CUSTOMER INFORMATION' and includes a 'Customer View' tab. To the right, under 'Personal Information', there is a table with the following data:

Last Logged In:	Never (Offline)
Account Lock:	Locked
Confirmed email:	Confirmation Not Required

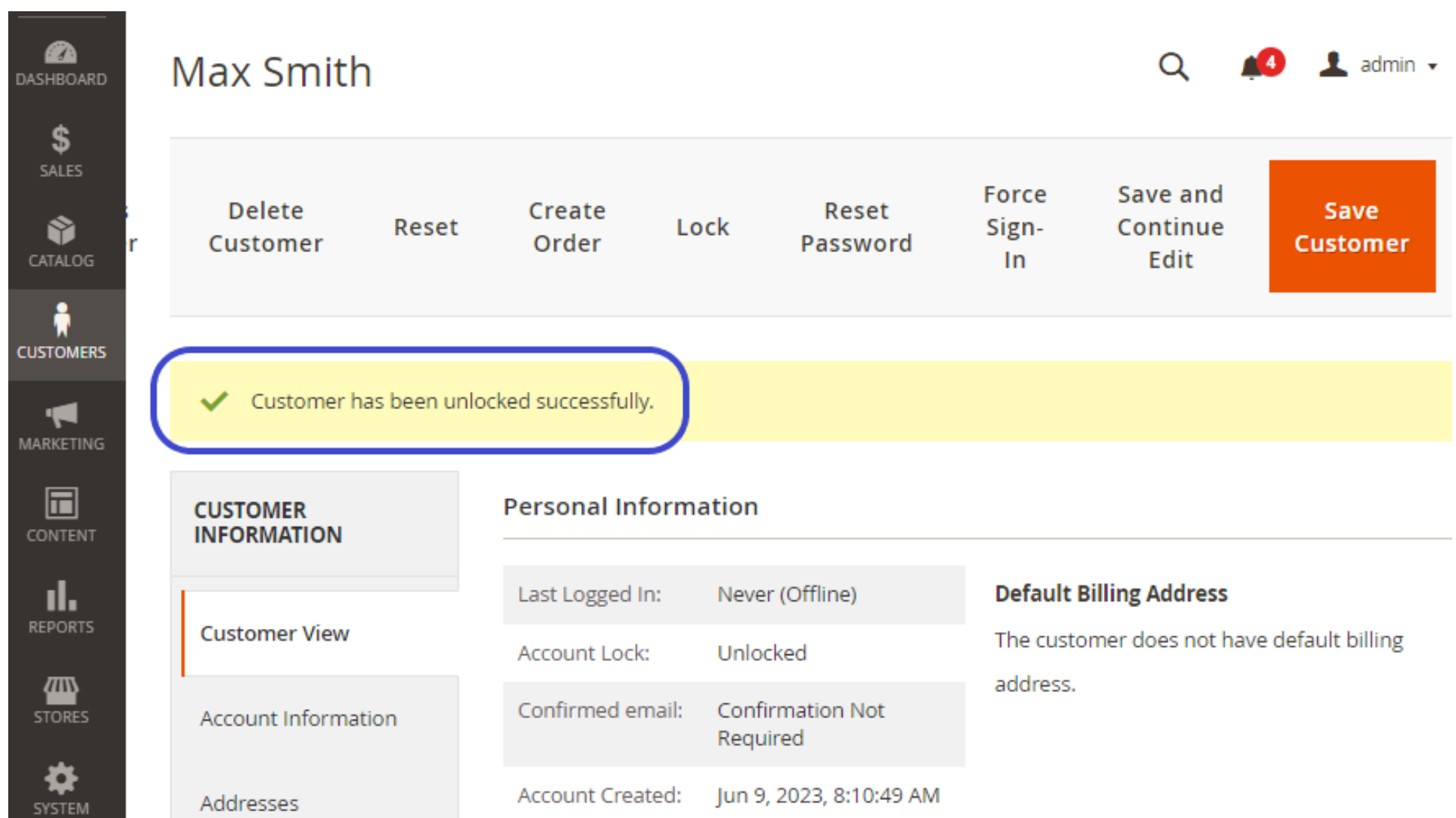
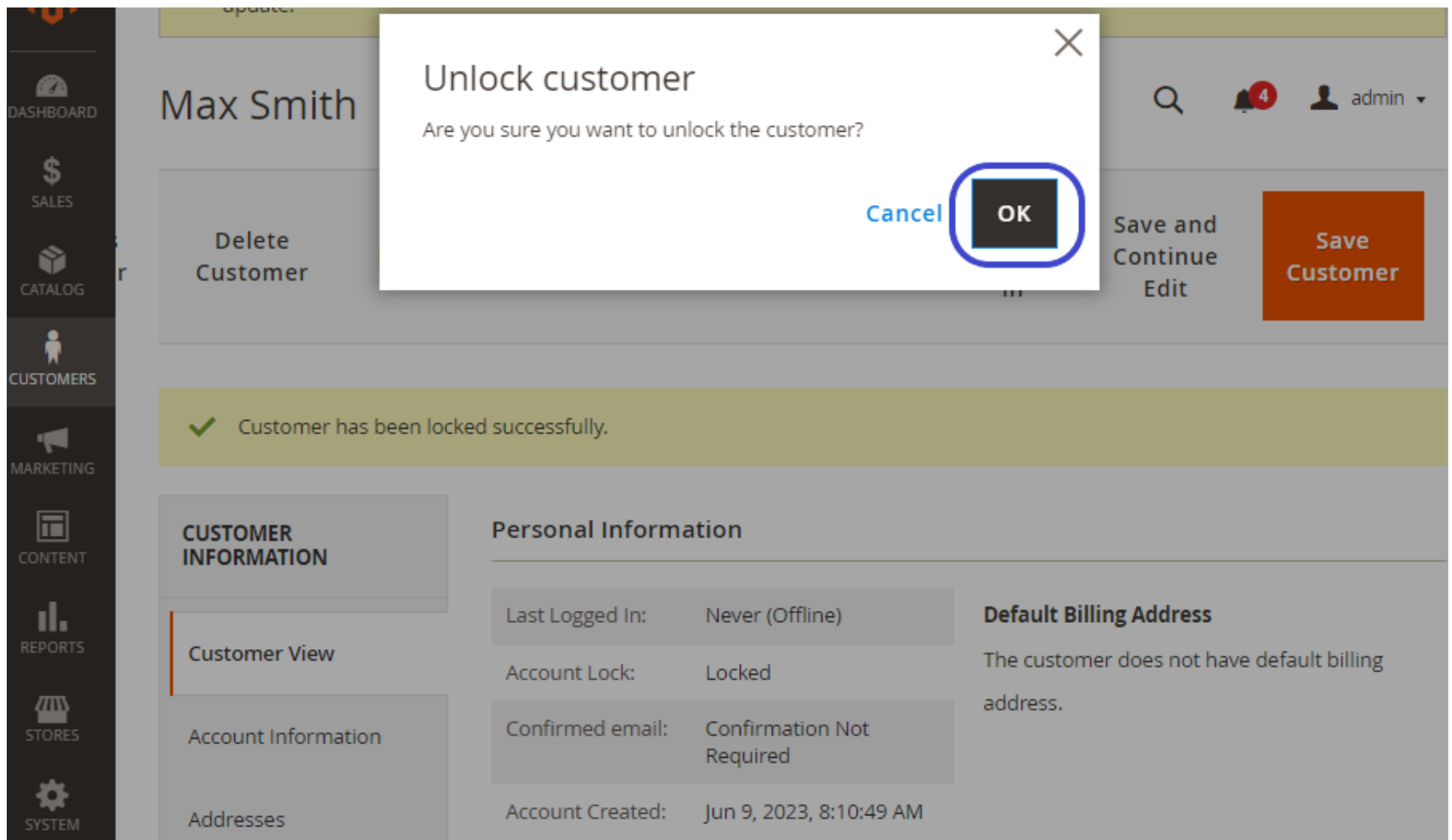
Below the table, it states 'Default Billing Address' and 'The customer does not have default billing address.'

4. If it is necessary to unlock a previously locked customer, you need to click the Unlock button at the top of the page.

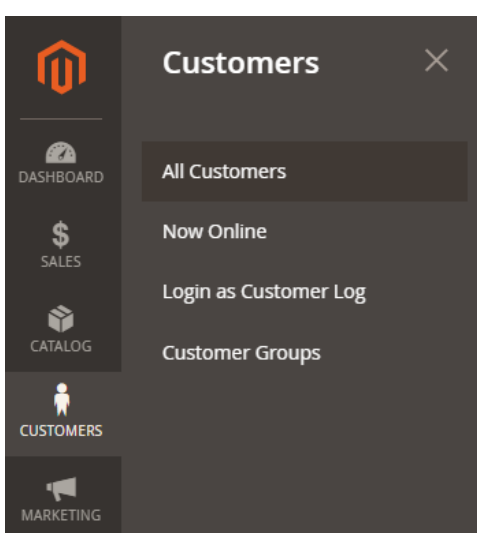


This screenshot is identical to the one above, showing the 'Max Smith' customer profile page. The 'Unlock' button in the top toolbar is highlighted with a blue circle. The success message '✓ Customer has been locked successfully.' is still present. The 'Personal Information' table and 'Default Billing Address' section remain the same.

5. Then a confirmation window will appear and the customer will be unlocked after confirmation:



6. If you need to lock or unlock two or more customers, you need to choose them and click Lock Customers or Unlock Customers from the drop down menu:



Customers

Search by keyword

Add New Customer

✓ Users were successfully unlocked

16 records found (2 selected) 4 per page 3 of 4

Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Unlocked	Edit
tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit
alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Unlocked	Edit
tomlow@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit

Actions

- Delete
- Subscribe to Newsletter
- Unsubscribe from Newsletter
- Assign a Customer Group
- Edit
- Lock Customers**
- Unlock Customers

7. Then a confirmation window will appear and the customers will be locked or unlocked after confirmation:

Customers

Search by keyword

Add New Customer

✓ Users were successfully unlocked

16 records found (2 selected) 4 per page 3 of 4

Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Unlocked	Edit
tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit
alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Unlocked	Edit

Lock customers

Are you sure you want to lock the selected customers (customers with the same email or the same combination of first and last name also will be locked)? (2 records)

[Cancel](#) **OK**

Customers

Search by keyword

Actions 4 per page

ID	Name	Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
9	Nick Joness	nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Locked	Edit
10	Tom Ross	tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Locked	Edit
11	Alex Smith	alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Locked	Edit
12	Tom Low	tomlow@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View				Locked	Edit

8. If you need the grid to display a column with the account status (locked/unlocked), go to the Columns dropdown and check Account Lock

Customers

Search by keyword

Actions 4 per page

ID	Name	Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
9	Nick Joness	nick@test.com	General	7									
10	Tom Ross	tom.ross@test.com	General										
11	Alex Smith	alexsm@test.com	General										
12	Tom Low	tomlow@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View				Locked	Edit

14 out of 26 visible

☐ Billing Address ☐ Shipping Address

☒ Date of Birth ☒ Tax VAT Number

☒ Gender ☐ Street Address

☐ City ☐ Fax

☐ VAT Number ☐ Company

☐ Billing Firstname ☐ Billing Lastname

☒ Account Lock ☒ Action

[Reset](#) [Cancel](#)

Customers

Search by keyword

Actions 4 per page 3 of 4

ID	Name	Email	Group	Country	State/Province	Web Site	Confirmed email	Account Created in	Date of Birth	Gender	Account Lock	Action
9	Nick Joness	nick@test.com	General	United States	California	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000	Male	Locked	Edit
10	Tom Ross	tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View			Locked	Edit
11	Alex Smith	alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990	Male	Locked	Edit
12	Tom Low	tomlow@test.com	General	United States	California	Main Website	Confirmation Not Required	Default Store View			Locked	Edit

9. Access control management. If you don't want some admin roles to access the "Customer Lock" tab on the customer page, you can disable the "Customer Lock" ACL resource on the admin role edit screen.

Admin > System > Permissions > User Roles > open the required role and in the "User Resources" section turn off / turn on the "Customer Lock" module.

System

Data Transfer

Import

Export

Import/Export Tax Rates

Import History

Extensions

Integrations

Tools

Cache Management

Index Management

Permissions

All Users

Locked Users

User Roles

Action Logs


Bulk Actions


Other Settings


Notifications


Custom Variables


Manage Encryption Key


 DASHBOARD


 SALES


 CATALOG


 CUSTOMERS


 MARKETING


 CONTENT

 REPORTS

 STORES

 SYSTEM

 FIND PARTNERS & EXTENSIONS

 FREENTO

Admin2



admin ▾

[← Back](#)[Delete Role](#)[Reset](#)[Save Role](#)

ROLE INFORMATION










































[Role Info](#)[Role Resources](#)[Role Users](#)

Roles Resources

Resource
Access

Custom ▾

Resources

  Delete assets  Create folder  Delete folder▴   Templates  Save Template  Apply Template  Delete Template▴   Design  Themes  Schedule▴   Content translation▴   Freeto Lock/Unlock Customer  Lock/Unlock Customer▴   Reports▴   Marketing▴   Shopping Cart  Products in Cart  Abandoned Cart  Search Terms  Newsletter Problem Reports  Comment  Send Sales Emails  Payment Amount Authorization