Customer Lock by Freento

Extension for Magento 2

Freento

Extension description

There is no way to block any user in Magento 2 but sometimes it is very necessary. In this situation the Customer Lock extension will help. The Customer Lock extension allows you to lock or unlock any customer using the button in the menu on the customer edit page. In addition, the extension allows you to lock/unlock several customers at once.

Main Features:

- Lock/unlock any customer
- Lock/unlock several customers at once

Extension Installation

The extension is distributed for free and can be installed from any of these channels:

Composer Installation

1. Login to your account on https://freento.com website
2. Open My Composer Packages section in your account and follow the instructions there

Installation from Commerce Marketplace

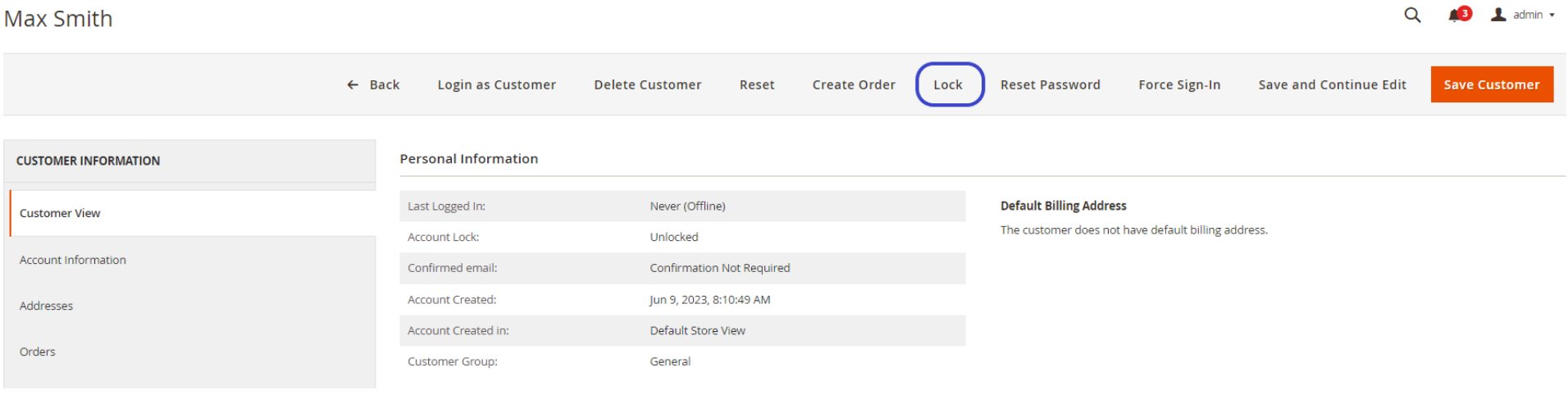
1. Login to your account at Commerce Marketplace
2. Go to “My Purchases” section
3. Follow the instructions in the “How to Install” section

Run these steps after the extension installation:

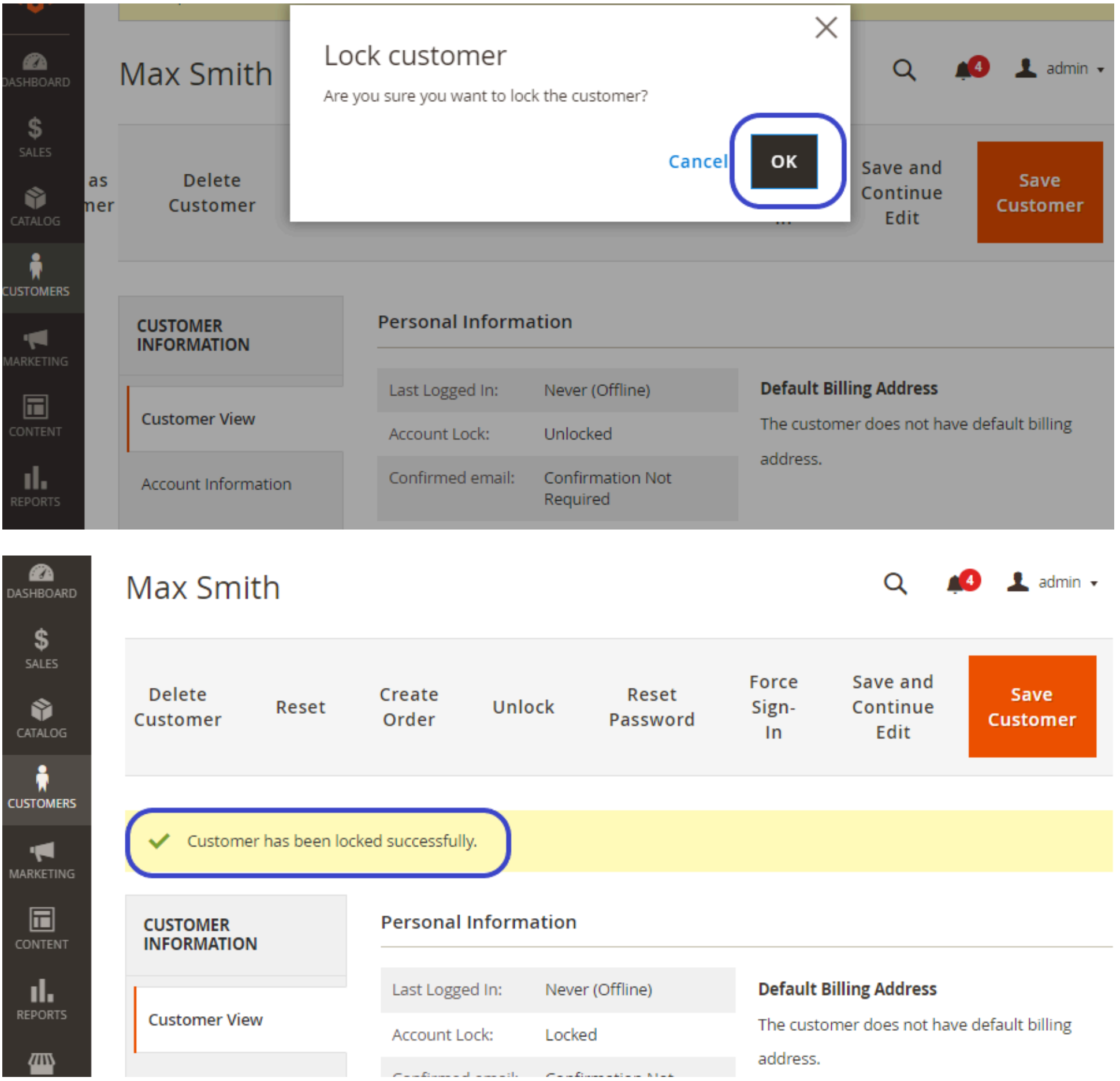
1. bin/magento setup:upgrade
2. bin/magento setup:di:compile
3. bin/magento setup:static-content:deploy

Extension usage

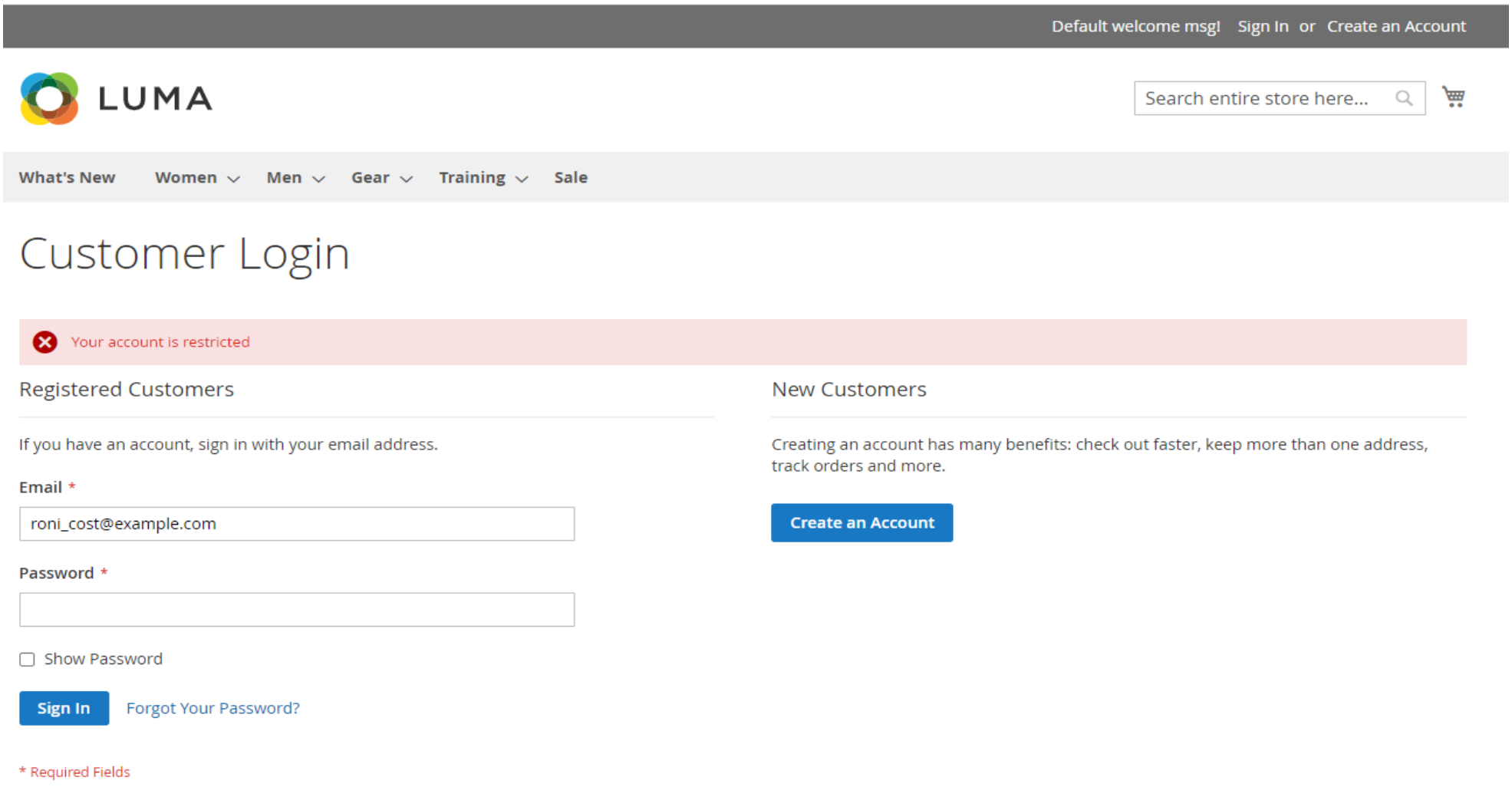
1. Install the extension and a “Lock” control will appear on the customer information page:
2. If you need to lock the customer, you click the Lock button at the top.



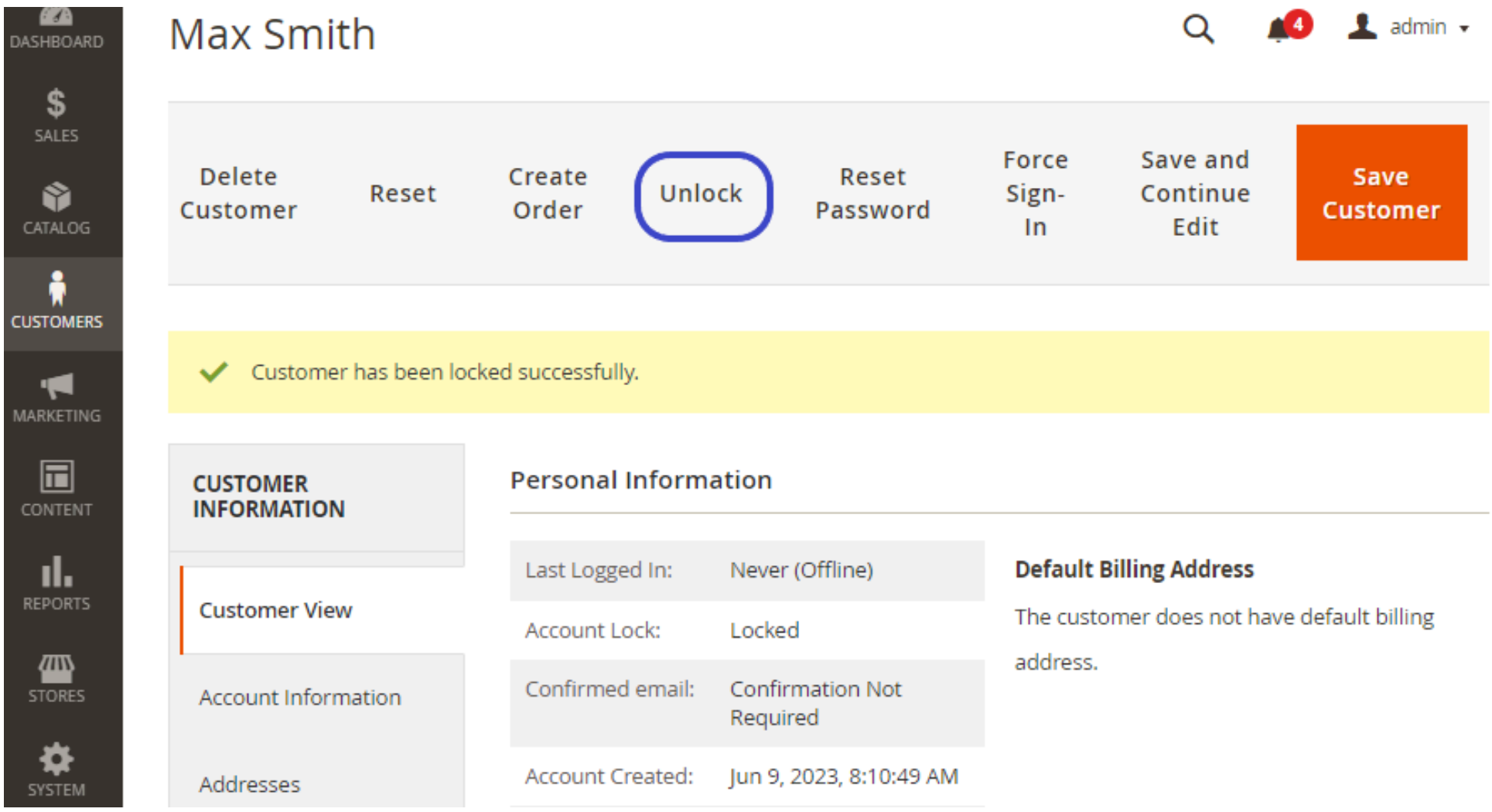
3. Then a confirmation window will appear and the customer will be locked after confirmation:



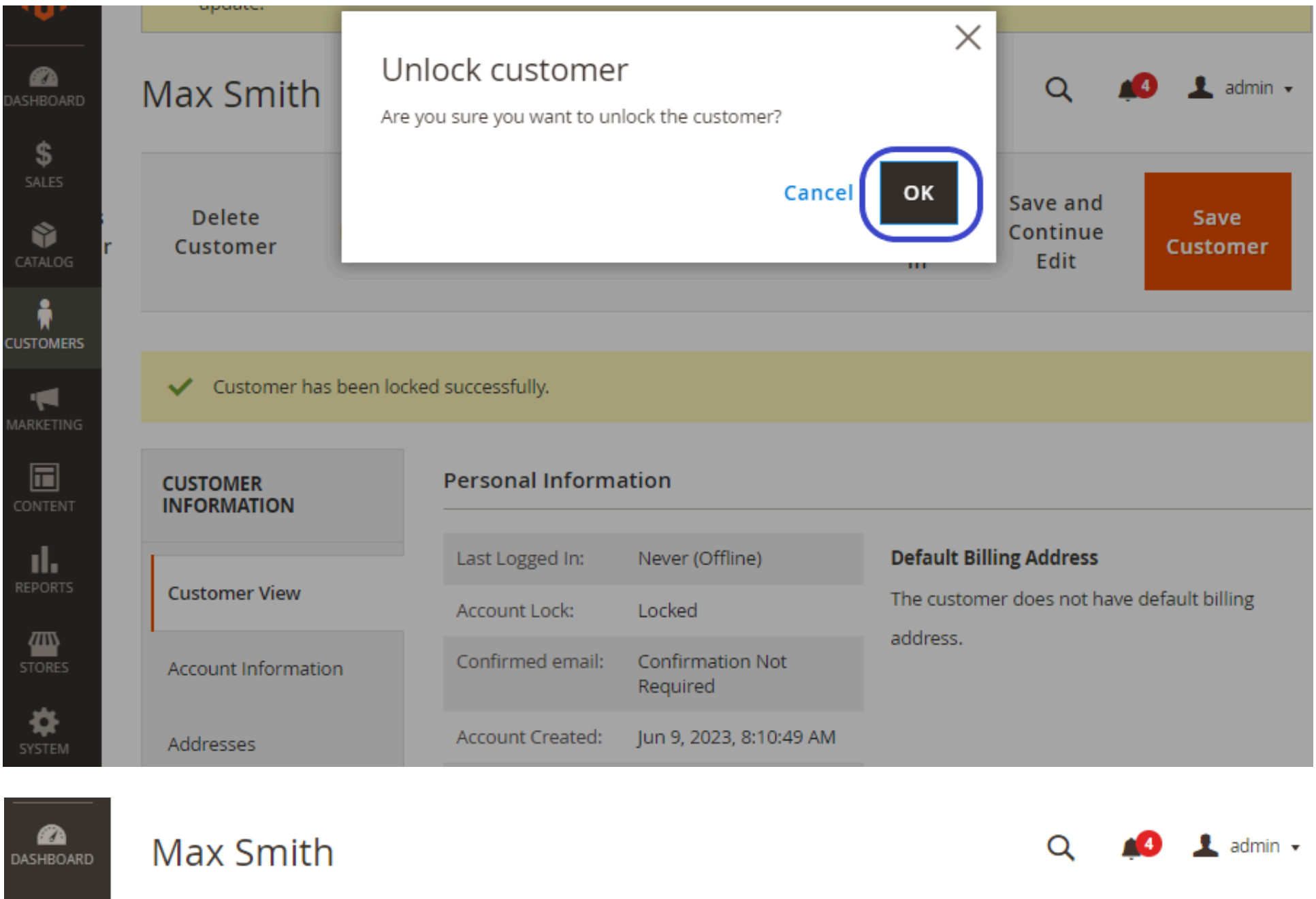
4. The customer receives a message on the frontend that their account is restricted

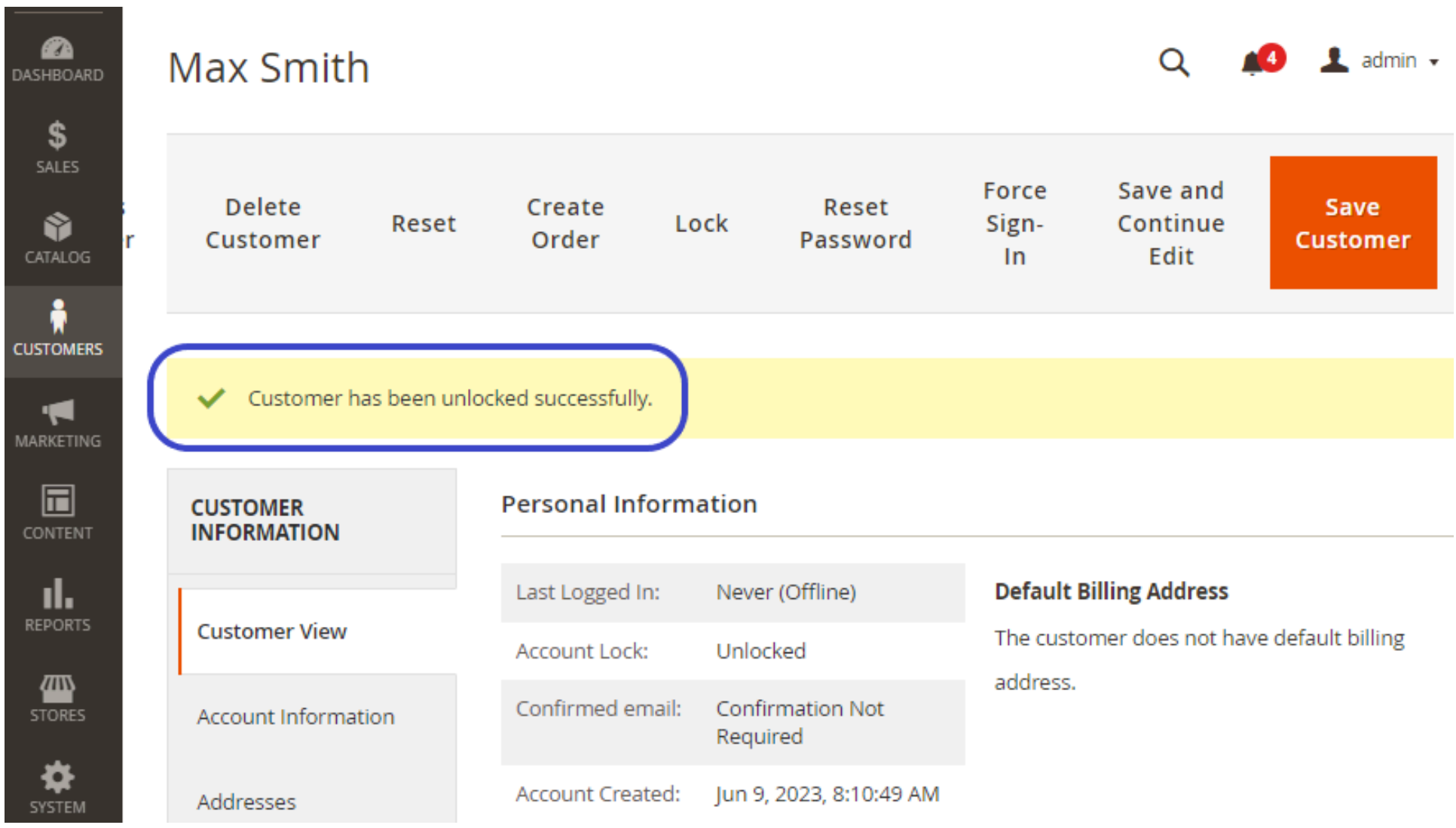


5. If it is necessary to unlock a previously locked customer, you need to click the Unlock button at the top of the page.

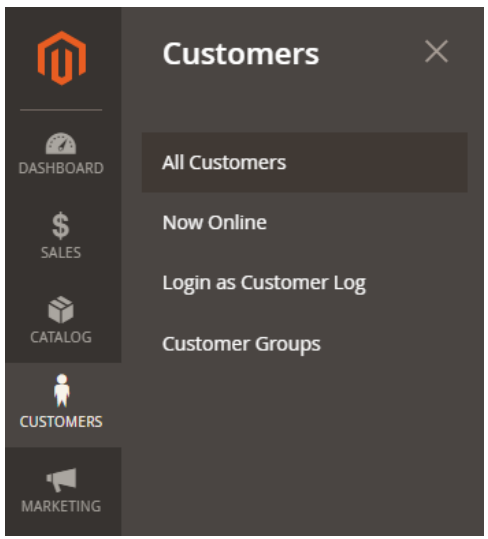


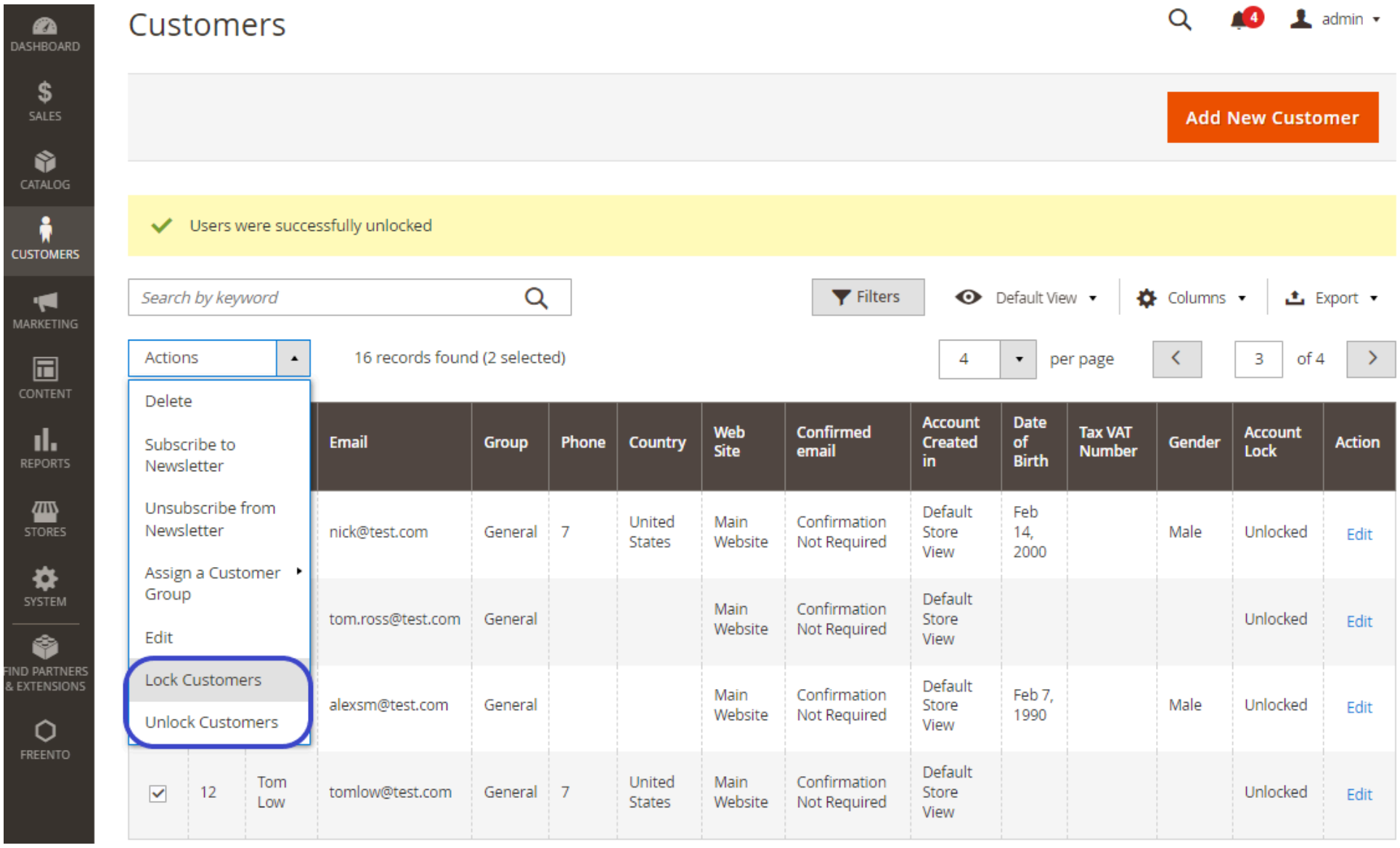
6. Then a confirmation window will appear and the customer will be unlocked after confirmation:



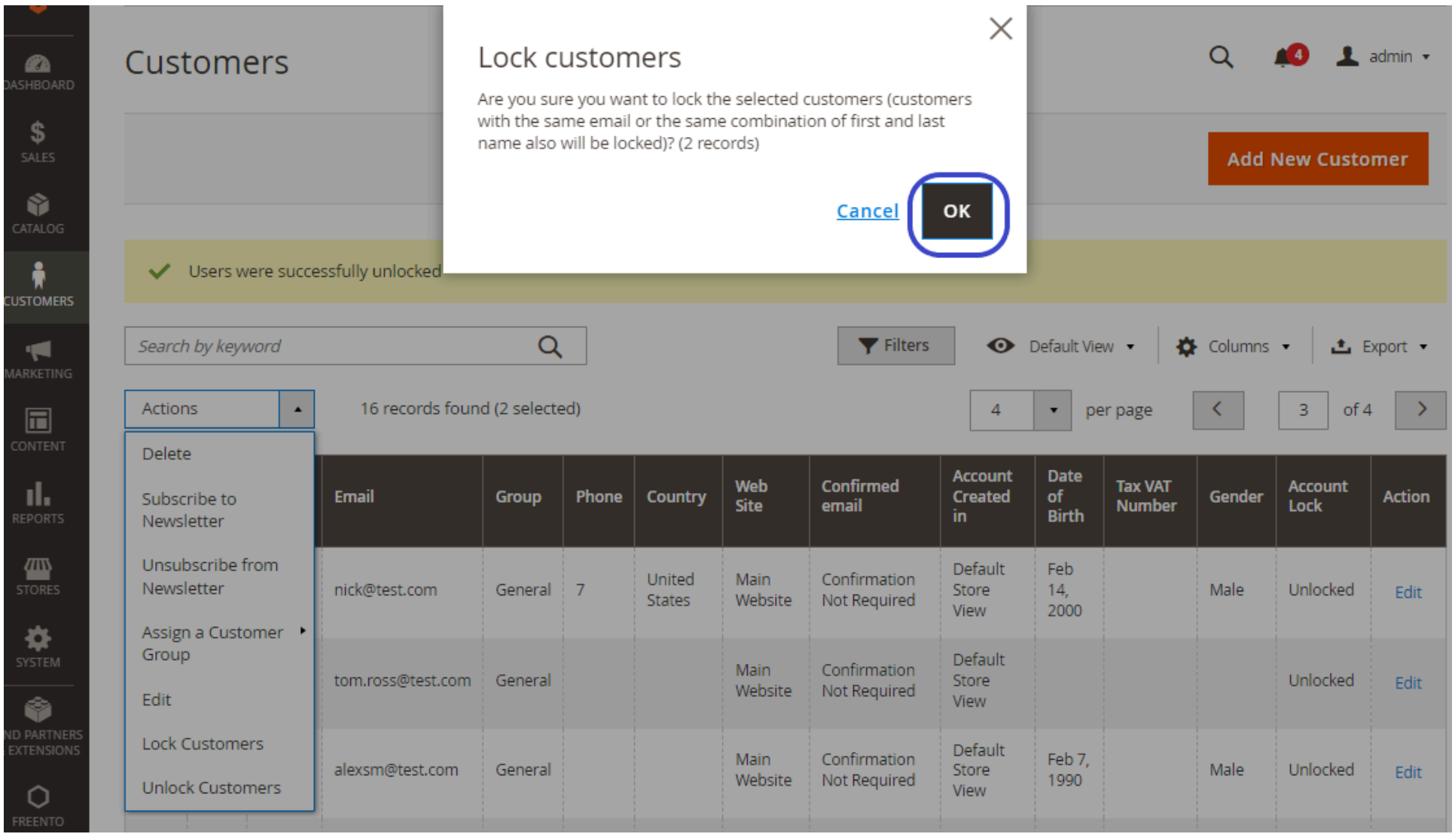


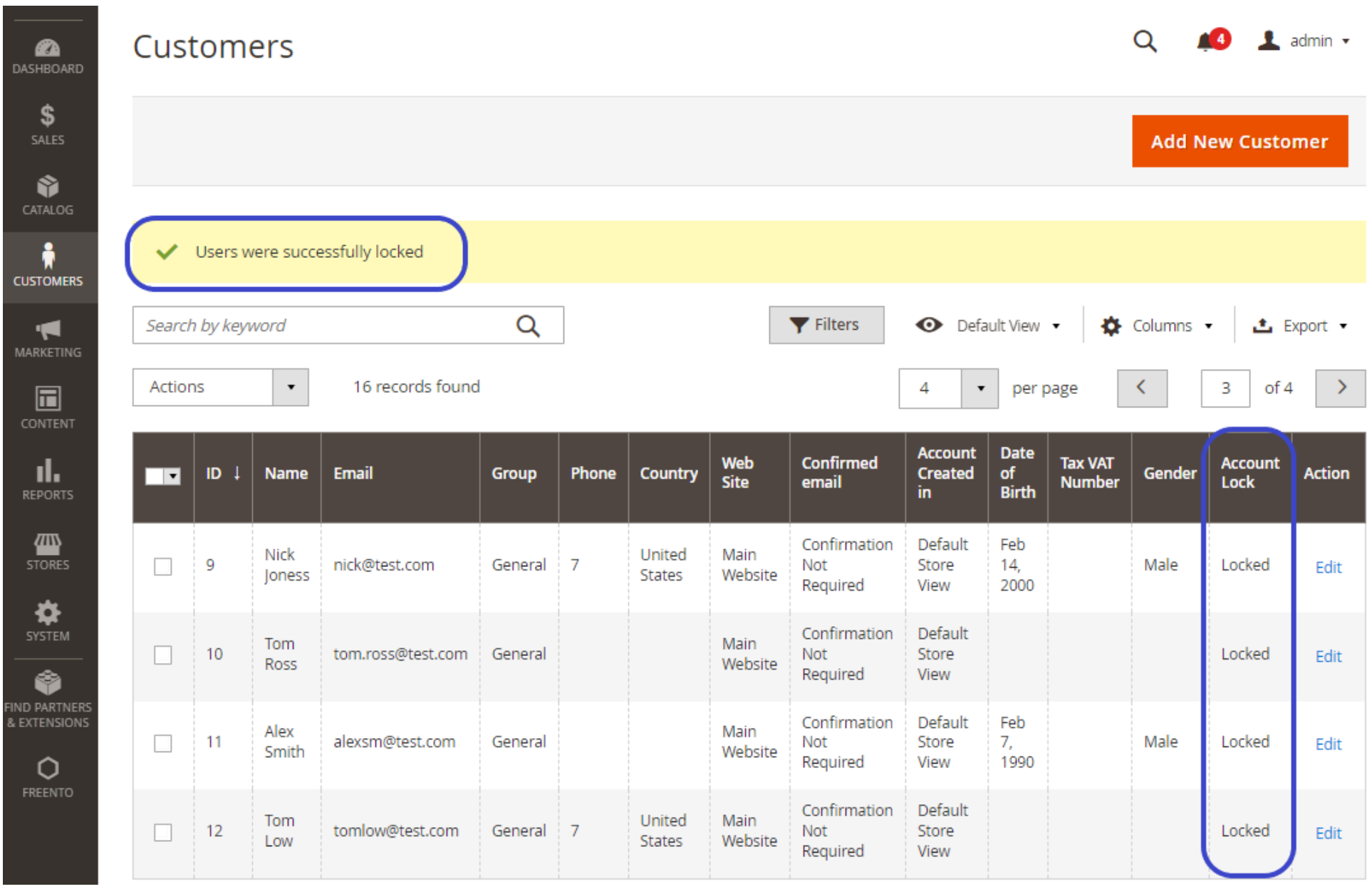
7. If you need to lock or unlock two or more customers, you need to choose them and click Lock Customers or Unlock Customers from the drop down menu:



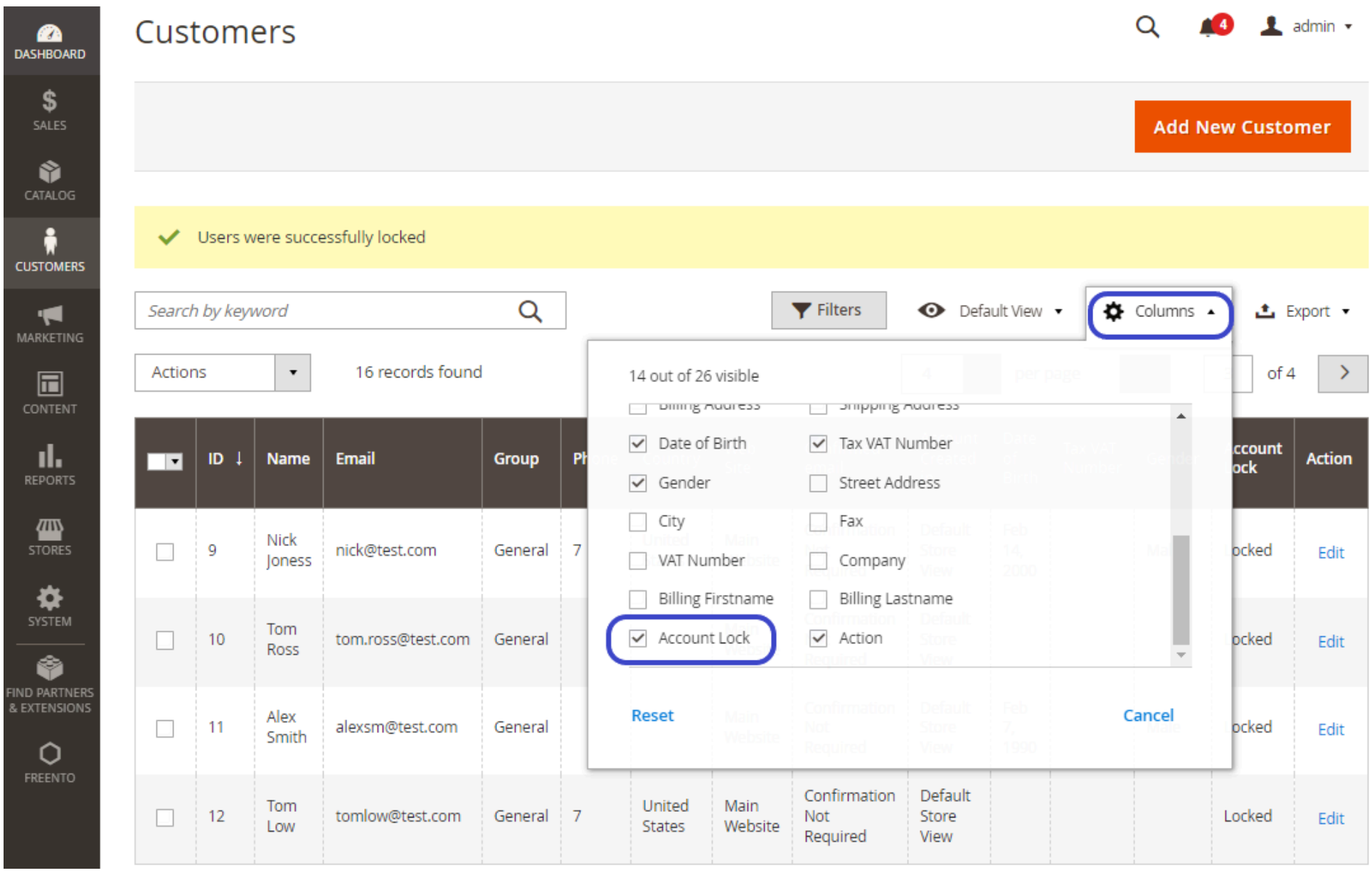


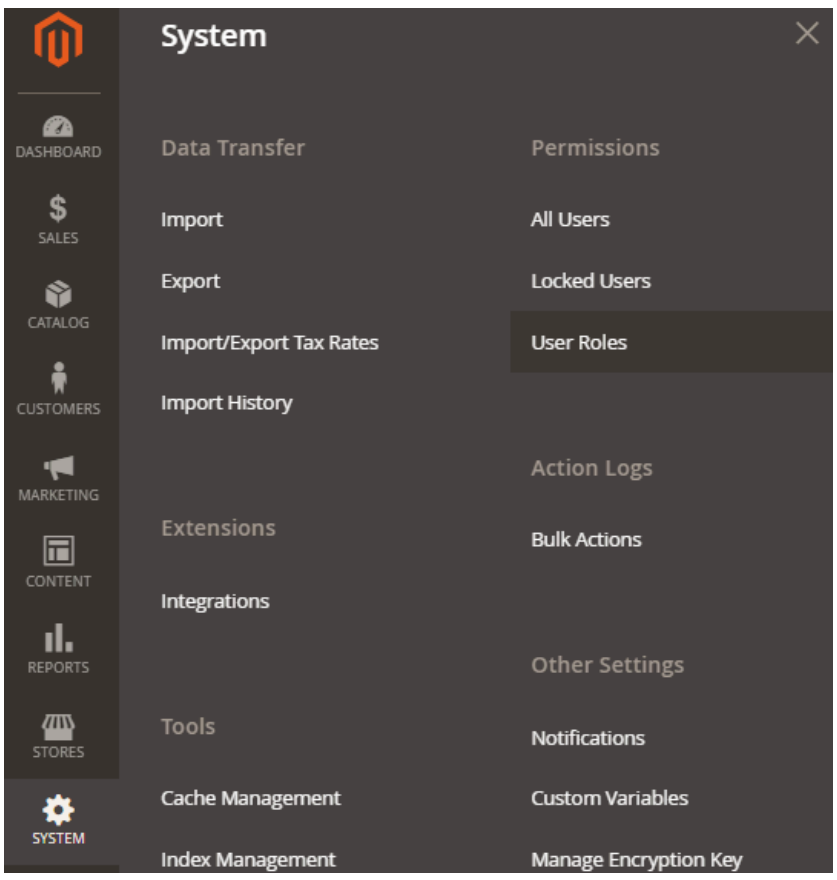
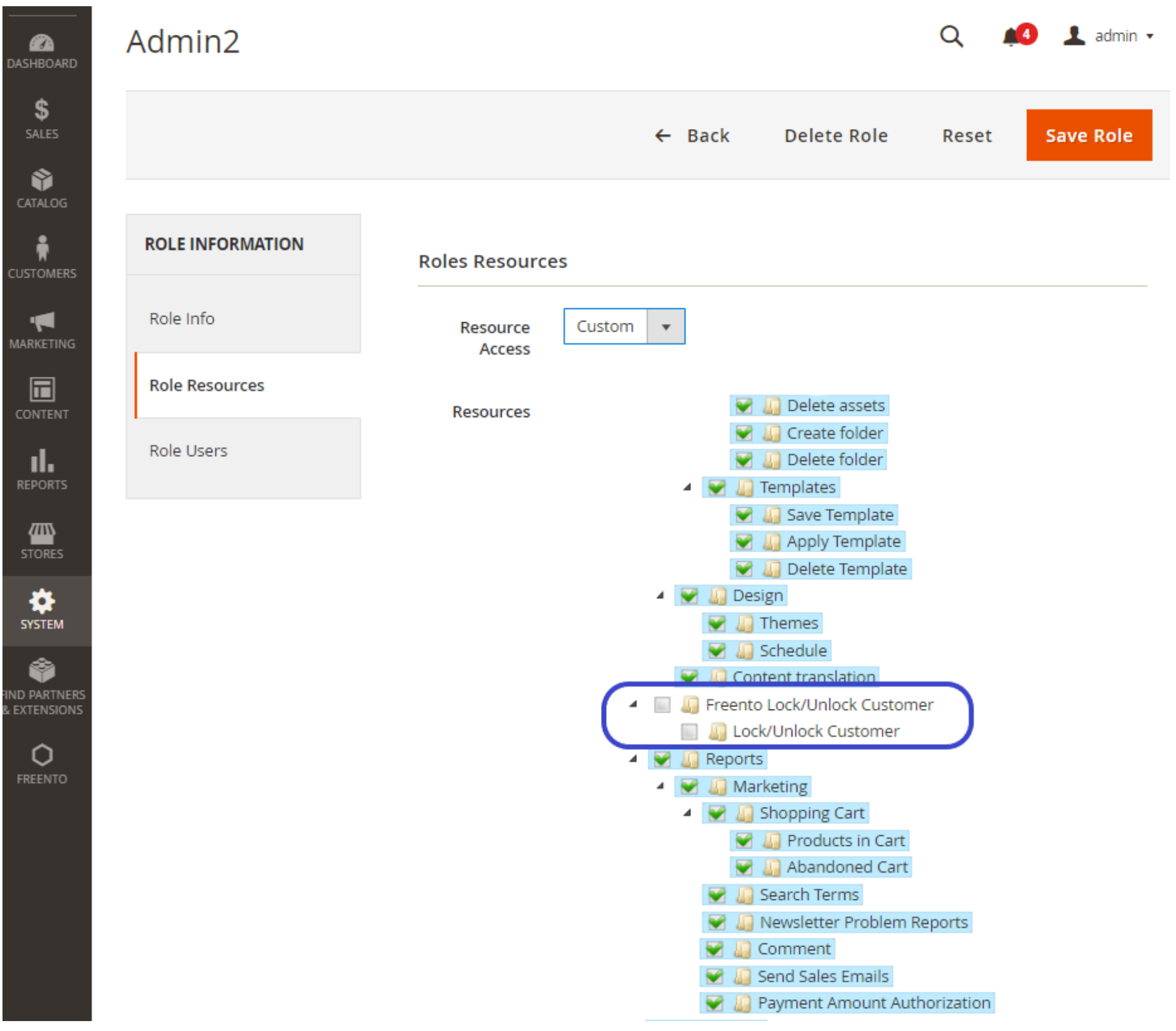
8. Then a confirmation window will appear and the customers will be locked or unlocked after confirmation:





9. If you need the grid to display a column with the account status (locked/unlocked), go to the Columns dropdown and check Account Lock



10. Access control management. If you don't want some admin roles to access the "Customer Lock" tab on the customer page, you can disable the "Customer Lock" ACL resource on the admin role edit screen.

Admin > System > Permissions > User Roles > open the required role and in the “User Resources” section turn off / turn on the “Customer Lock” module.