

Customer Lock by Freento

Extension for Magento 2



Extension description

There is no way to block any user in Magento 2 but sometimes it is very necessary. In this situation the Customer Lock extension will help. The Customer Lock extension allows you to lock or unlock any customer using the button in the menu on the customer edit page. In addition, the extension allows you to lock/unlock several customers at once.

Main Features:

- Lock/unlock any customer
- Lock/unlock several customers at once

Extension Installation

Composer Installation

1. Login to your account on <https://frento.com> website
2. Open My Composer Packages section in your account and follow the instructions there

Installation from Commerce Marketplace

1. Login to your account at Commerce Marketplace
2. Go to “My Purchases” section
3. Follow the instructions in the “How to Install” section

Run these steps after the extension installation:

1. bin/magento setup:upgrade
2. bin/magento setup:di:compile
3. bin/magento setup:static-content:deploy

Extension usage

1. Install the extension and a “Lock” control will appear on the customer information page:
2. If you need to lock the customer, you click the Lock button at the top.

Max Smith Q 3 admin ▾

[← Back](#)
[Login as Customer](#)
[Delete Customer](#)
[Reset](#)
[Create Order](#)
[Lock](#)
[Reset Password](#)
[Force Sign-In](#)
[Save and Continue Edit](#)
[Save Customer](#)

CUSTOMER INFORMATION

Customer View

Account Information

Addresses

Orders

Personal Information

Last Logged In:	Never (Offline)	Default Billing Address
Account Lock:	Unlocked	The customer does not have default billing address.
Confirmed email:	Confirmation Not Required	
Account Created:	Jun 9, 2023, 8:10:49 AM	
Account Created in:	Default Store View	
Customer Group:	General	

3. Then a confirmation window will appear and the customer will be locked after confirmation:

Max Smith Q 4 admin ▾

[Delete Customer](#)
[Save and Continue Edit](#)
[Save Customer](#)

Lock customer

Are you sure you want to lock the customer?

[Cancel](#)
[OK](#)

CUSTOMER INFORMATION

Customer View

Account Information

Personal Information

Last Logged In:	Never (Offline)	Default Billing Address
Account Lock:	Unlocked	The customer does not have default billing address.
Confirmed email:	Confirmation Not Required	

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[Delete Customer](#)
[Reset](#)
[Create Order](#)
[Unlock](#)
[Reset Password](#)
[Force Sign-In](#)
[Save and Continue Edit](#)
[Save Customer](#)

✔ Customer has been locked successfully.

CUSTOMER INFORMATION

Customer View

Personal Information

Last Logged In:	Never (Offline)	Default Billing Address
Account Lock:	Locked	The customer does not have default billing address.
Confirmed email:	Confirmation Not Required	

4. The customer receives a message on the frontend that their account is restricted

Default welcome msg! [Sign In](#) or [Create an Account](#)

LUMA

What's New [Women](#) [Men](#) [Gear](#) [Training](#) [Sale](#)

Customer Login

✖ Your account is restricted

Registered Customers

If you have an account, sign in with your email address.

Email *

Password *

Show Password

[Sign In](#) [Forgot Your Password?](#)

* Required Fields

New Customers

Creating an account has many benefits: check out faster, keep more than one address, track orders and more.

[Create an Account](#)

5. If it is necessary to unlock a previously locked customer, you need to click the Unlock button at the top of the page.

Max Smith [admin](#)

[Delete Customer](#)
[Reset](#)
[Create Order](#)
[Unlock](#)
[Reset Password](#)
[Force Sign-In](#)
[Save and Continue Edit](#)
[Save Customer](#)

✔ Customer has been locked successfully.

CUSTOMER INFORMATION

Customer View

Account Information

Addresses

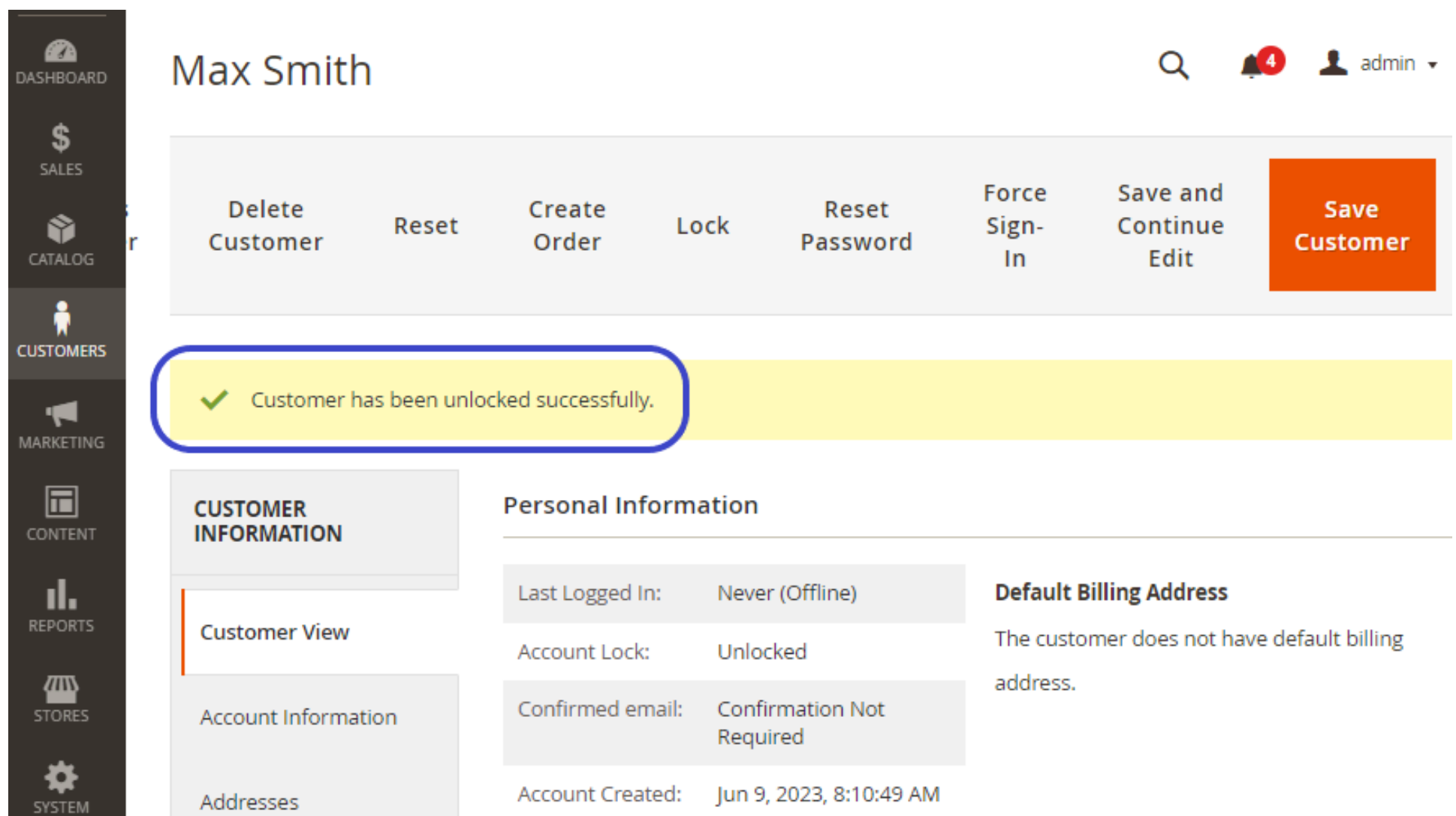
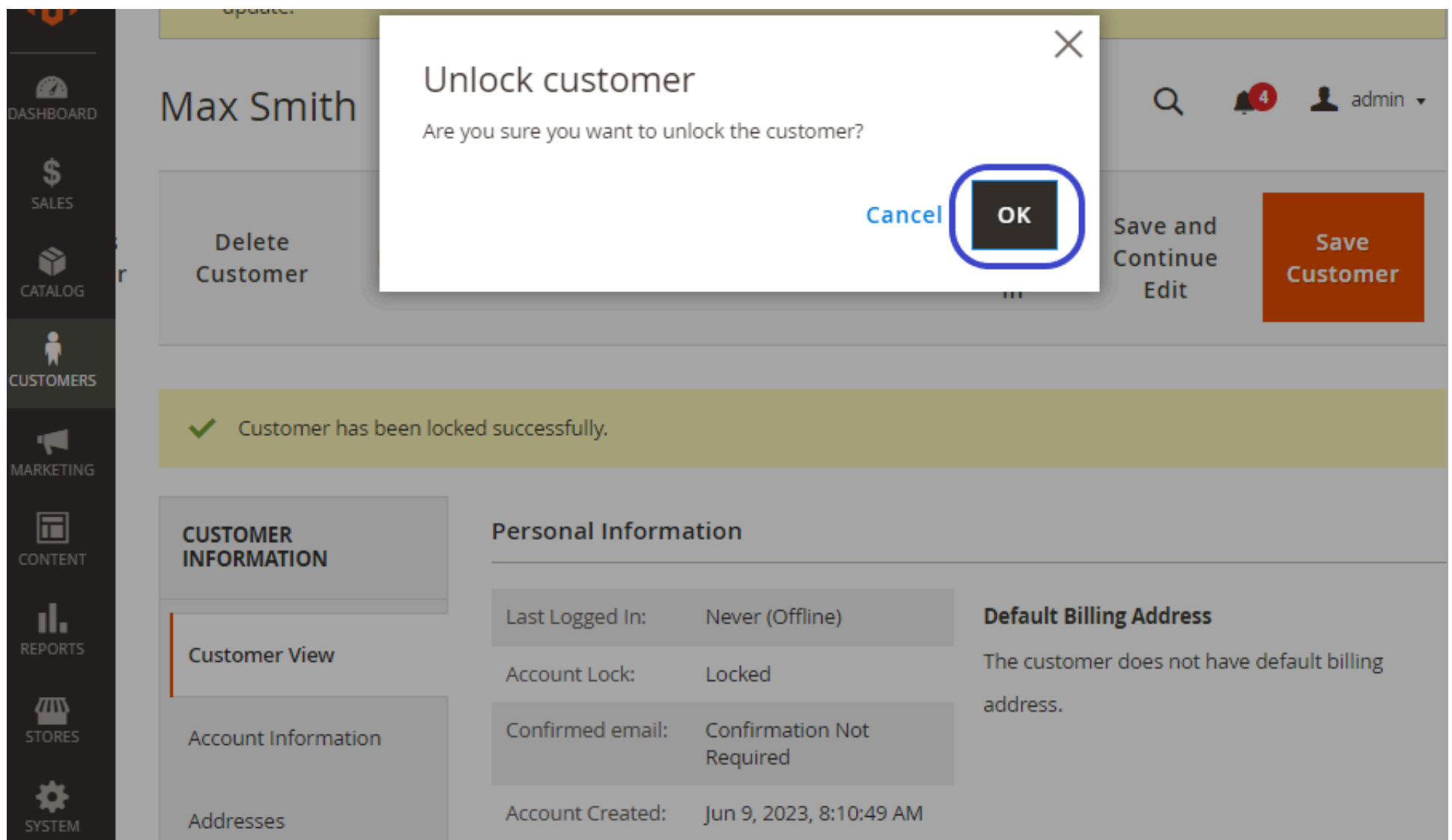
Personal Information

Last Logged In:	Never (Offline)
Account Lock:	Locked
Confirmed email:	Confirmation Not Required
Account Created:	Jun 9, 2023, 8:10:49 AM

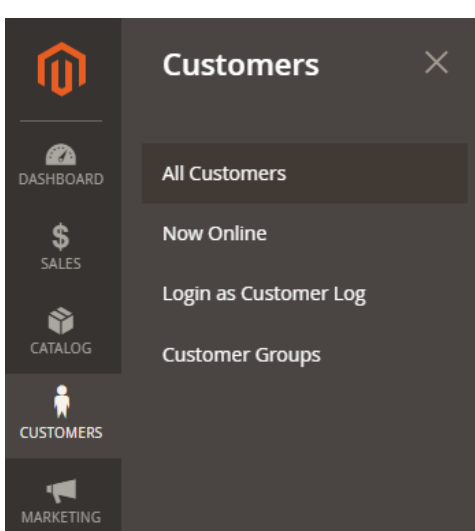
Default Billing Address

The customer does not have default billing address.

6. Then a confirmation window will appear and the customer will be unlocked after confirmation:



7. If you need to lock or unlock two or more customers, you need to choose them and click Lock Customers or Unlock Customers from the drop down menu:



Customers

Search by keyword

Filters | Default View | Columns | Export

16 records found (2 selected) | 4 per page | 3 of 4

Actions menu:

- Delete
- Subscribe to Newsletter
- Unsubscribe from Newsletter
- Assign a Customer Group
- Edit
- Lock Customers**
- Unlock Customers**

Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Unlocked	Edit
tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit
alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Unlocked	Edit
tomlow@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit

8. Then a confirmation window will appear and the customers will be locked or unlocked after confirmation:

Customers

Search by keyword

Filters | Default View | Columns | Export

16 records found (2 selected) | 4 per page | 3 of 4

Confirmation Dialog:

Lock customers

Are you sure you want to lock the selected customers (customers with the same email or the same combination of first and last name also will be locked)? (2 records)

[Cancel](#) **OK**

Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Unlocked	Edit
tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Unlocked	Edit
alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Unlocked	Edit

The screenshot shows the 'Customers' page in Freento. A sidebar on the left contains navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, Stores, System, Find Partners & Extensions, and Freento. The main content area has a search bar, filters, and a table of 16 records. A yellow notification bar at the top states 'Users were successfully locked'. The table has columns for ID, Name, Email, Group, Phone, Country, Web Site, Confirmed email, Account Created in, Date of Birth, Tax VAT Number, Gender, Account Lock, and Action. The 'Account Lock' column is highlighted with a blue box, showing 'Locked' for all four visible records.

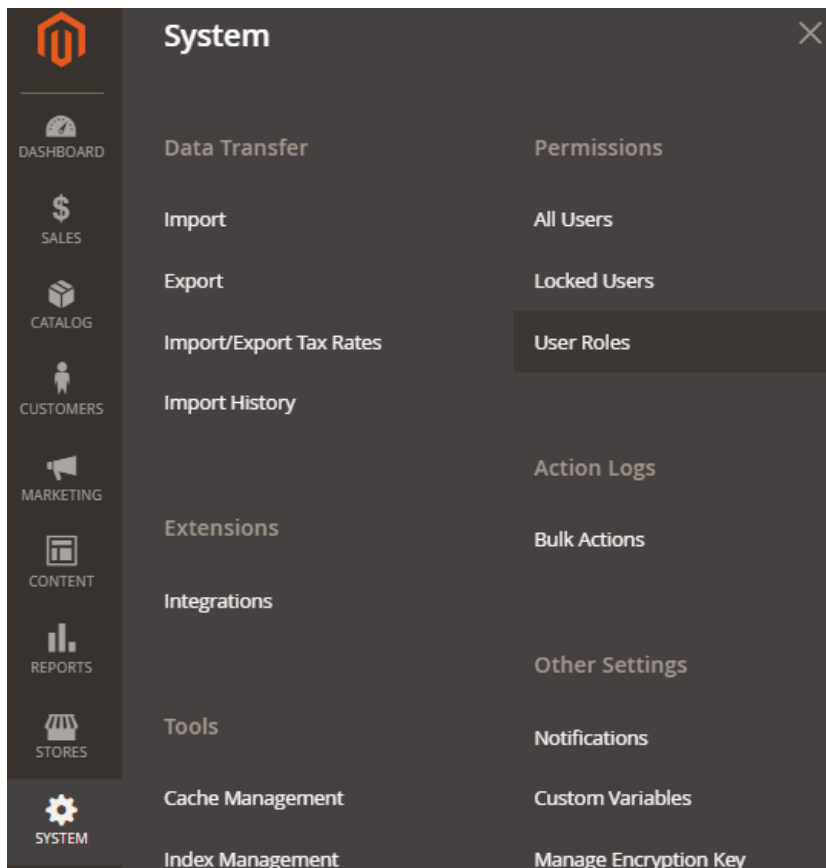
ID	Name	Email	Group	Phone	Country	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Account Lock	Action
9	Nick Joness	nick@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View	Feb 14, 2000		Male	Locked	Edit
10	Tom Ross	tom.ross@test.com	General			Main Website	Confirmation Not Required	Default Store View				Locked	Edit
11	Alex Smith	alexsm@test.com	General			Main Website	Confirmation Not Required	Default Store View	Feb 7, 1990		Male	Locked	Edit
12	Tom Low	tomlow@test.com	General	7	United States	Main Website	Confirmation Not Required	Default Store View				Locked	Edit

9. If you need the grid to display a column with the account status (locked/unlocked), go to the Columns dropdown and check Account Lock

This screenshot shows the same 'Customers' page, but with the 'Columns' dropdown menu open. The 'Account Lock' option is checked and highlighted with a blue box. The dropdown menu lists 14 out of 26 visible columns, including Billing Address, Shipping Address, Date of Birth, Tax VAT Number, Gender, Street Address, City, Fax, VAT Number, Company, Billing Firstname, Billing Lastname, Account Lock, and Action. The 'Account Lock' option is checked, and the 'Action' option is also checked. The 'Reset' and 'Cancel' buttons are visible at the bottom of the dropdown.

10. Access control management. If you don't want some admin roles to access the "Customer Lock" tab on the customer page, you can disable the "Customer Lock" ACL resource on the admin role edit screen.

Admin > System > Permissions > User Roles > open the required role and in the "User Resources" section turn off / turn on the "Customer Lock" module.



The image shows the 'Admin2' interface. At the top right, there is a search icon, a notification bell with '4', and a user profile 'admin'. Below the header, there are navigation buttons: 'Back', 'Delete Role', 'Reset', and a prominent orange 'Save Role' button. On the left, a sidebar menu is visible with categories like DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and FREENTO. The main content area is titled 'Roles Resources' and includes a 'Resource Access' dropdown set to 'Custom'. Under 'Resources', a tree view shows various permissions. A blue circle highlights the 'Freento Lock/Unlock Customer' resource, which has a checkbox that is currently unchecked. Other resources include 'Delete assets', 'Create folder', 'Delete folder', 'Templates', 'Design', 'Themes', 'Schedule', 'Content translation', 'Reports', 'Marketing', 'Shopping Cart', 'Products in Cart', 'Abandoned Cart', 'Search Terms', 'Newsletter Problem Reports', 'Comment', 'Send Sales Emails', and 'Payment Amount Authorization'.